

**IBUYGOU & MICENTER SERVICE CENTER FORM**

**When you apply for repair, please upload this completed form to： support@ibuygou.com.**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Name** | **Street** | **City** | **Country** | **Postcode** | **Your phone**  **number** | **Model** |
|  |  |  |  |  |  |  |
| **Sign out Xiaomi account**  **Yes( )**  **No ( )** | **Backup data**  **Yes ( )**  **No ( )** | **Cancel the screen-lock pattern**  **Yes ( )**  **No ( )** | | **Turn off alarms**  **Yes ( )**  **No ( )** | | **ship back to your PayPal address**  **Yes ( )**  **No ( )** |
| **Order number：**  **IMEI number:**  **Ticket number:** | | | | | | |
| **Phone issue (describe in detail)** | | | | | | |

**\*\* Please cancel the lock screen and save the data. Ibuygou is not responsible for your loss of data.**

**\*\*\*\*\*Attention: Please log out Xiaomi account!!! Unless, we won’t repair!!!**

* **1. Please sign out from Mi Account on the device (Settings > Accounts (Xiaomi) > Sign out)**
* **2. If your phone is dead, you should log Xiaomi account out from the website: https://i.mi.com/**
* **(Sign in with Mi Account >Find device>Close the device>Sign out your account)(Please be sure to do so).**
* **3. If you cannot manage to do neither 1 nor 2, please offer me your Xiaomi Account ID( ) and password( ), our staff will do that for you.**
* **Please complete all fields, then print and send the phone with the repair form. Please also ship your device using a tracked service from your post office or Nother express company.**
* **Please send the phone with accessories (charger and cable) in original box, pack it in good condition to avoid the damage in transit.**
* **Warranty repair will be processed only when there’s a valid ticket number provided above. Without the ticket number service center is allowed to hold the repair or reject it and charge the customer with fee (20 EUR).**

**Address:Mi Center**

**Jackowskiego 57/D**

**Wroclaw**

**51-665**

**Poland**

**Mobile: +48 780 080 521**